BANNER HOUSE™

LIMITED WARRANTY

Banner House warrants its products to the retailer, for twelve months from the date of shipment to the retailer(s). Our warranty covers defects in materials and workmanship under normal use and care. Natural variations in color, material characteristics, appearance, texture, and other characteristics inherent in materials and workmanship are not considered defects.

The retailer is responsible for deluxing (touching up small chips, scratches in the finish, and cleaning surfaces to meet the consumer's expectations).

Subject to the limitations above, Banner House's obligation is limited to the cost of repairing the item, replacement parts when available (but not guaranteed), or the replacement of the product once a company representative has inspected the reported issue(s) and considers this as the only alternative.

This warranty applies only to the original purchaser of the product from an authorized Banner House retailer and will not apply to any product which has been improperly installed, purchased secondhand, a floor or display model, purchased at liquidation, going out of business or distress sale, items used in a commercial or rental property, or any use outside of residential use.

Warranty is facilitated through the retailer to the customer.